



## CORPORATE COMMUNICATIONS AND ICT

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### MEDIA STATEMENT

**DATE: 24 JANUARY 2026**

### **DEPARTMENT WARNS PUBLIC AGAINST FAKE TENDER OF INSTALLATION OF SOLAR GEYSERS**

The North West Department of Human Settlements cautions members of the public and service providers about an ongoing scam in which individuals are falsely informed that they have been appointed by the department to install solar geysers in low-cost houses. The scammers impersonate officials of the department to solicit bribes or upfront payments from unsuspecting individuals.

The department wishes to inform members of the public and service providers that under no circumstances does it require any payment for the issuance of tenders. Members of the public and service providers are therefore urged to exercise caution and are strongly advised not to make any payments to individuals claiming to be working for or representing the department.

Anyone who receives an alleged appointment letter or related communication is encouraged to verify its authenticity directly with the department.

The department does not install solar geysers in low-cost houses at the moment. No tenders have been advertised for the installation of solar geysers and no letters of appointment have been issued for such work. Any communication, correspondence, or documentation claiming otherwise is false and fraudulent.

The department takes this matter seriously and urges the public to remain vigilant to avoid falling victim to scams. The public is urged to immediately report any suspected scams to the nearest police station or to the department.

**Issued by the Department of Human Settlements (North West)**

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